PEMBROKE WATER WORKS

Tariff

Approved & Amended March 19, 2015

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Territory to which schedule applies

The following terms and conditions made by the department will constitute a contract between the customer and the department, and the customer will, by filing application for service with, and/or taking water service from the department, be considered to express his consent to be bound thereby, and to take water only for purposes stated in the application and at the established tariff rates, which may be adjusted from time-to-time in accordance with this tariff and with applicable laws.

Definitions

The phrase "the department" refers to the Town of Pembroke New Hampshire Water Department acting through its Board of Water Commissioners.

The word "customer" shall be taken to mean any residential or non-residential customer supplied with water by this department, including but not limited to any person, firm, business, corporation, town, government or governmental division.

The "main pipe" is the supply pipe from which service connections are made to supply water to customers.

The "service pipe" is the pipe running from the main pipe to the curb-line of the street.

TERMS AND CONDITIONS:

Application for service

All applications for the use of water must be in the form prescribed by the department, stating fully and truly the use to which the water is to be applied.

Residential: a permit fee of $1500.00 per new residential unit must accompany the application for service.

Non-Residential: a permit fee based upon the proposed estimated use must accompany an application for service.

Applications for service are to be signed by the owner of the property or his duly authorized agent. Where a new service pipe is to be laid, the cost to the department of providing such a service pipe will be paid by the applicant before water service is turned on.

OWNERSHIP AND MAINTENANCE OF SERVICE PIPE:

a) All service pipes in Town roads, including the shutoff, from the main pipe to the property line, shall be owned and maintained by the department. From the property line to the building shall be installed, maintained and owned by the property owner. All service lines in a private road shall be installed, maintained and owned by the property owner.

b) Where it becomes necessary to thaw a frozen pipe, and it cannot be determined where it is frozen, the department, at the property owner's request, will undertake the thawing of the same. One half (1/2) of the cost to the department shall be applied to the customer's next quarterly bill.

c) If at the request of the property owner the service has to be shut temporarily a charge of twenty five dollars ($25.00) shall be added to the property's next quarterly bill.

d) The department shall not be required to lay a new service to any housing not placed on a permanent foundation.

e) Unless otherwise permitted by this tariff, the department will not make service connections to any property not having a hundred feet (50') of frontage on a highway, street, or road in which grades have been established and which are dedicated to public use, accepted by the Town, and which has an existing main pipe.

f) Single-family homes will have one service line to the property. The service line from the water main to the property line will be the responsibility of the Pembroke Water Works. The curb box, rod and shutoff valve will also be the responsibility of the Pembroke Water Works. The homeowner is responsible for the service line after the curb stop and for all plumbing on their property. New requests for service are responsible for all costs and charges set forth in this tariff. Homes required to have fire protection will have a separate line from the main with its own shut off as well.

TEMPORARY SERVICE:

When permission to open a street cannot be obtained or when for any physical reason it is impractical to make excavation and provide an independent service pipe, water may be furnished temporarily from an adjacent service if deemed advisable by the department and both customers give their permission.

BALL VALVES:

Every customer must incorporate two ball valves located in the vicinity of the water meter, near the service entrance; one before and the other after the meter. Plumbing must be so arranged that there will be no connections between the curb-stop and the meter. The meter must also be placed in a protected place; dry and in an environment that will prevent its freezing.

PLUMBING AND FIXTURES:

All customers shall maintain the plumbing and fixtures within their premises in good repair and protected from the frost at their own expense. They shall make repairs as may become necessary to prevent leaks and damage to their water system.

CROSS CONNECTIONS:

No cross connection between the -department and any other water supply will be allowed unless properly protected in a manner meeting the satisfaction of the department and the New Hampshire Department of Environmental Services No connection capable of causing back-flow between the public water supply system and any plumbing fixture, device, or appliance or between waste outlets or pipes having direct connections to waste drains will be permitted. If the department discovers such a connection, service will be discontinued immediately by making a definite break in the service pipe until the illegal connection has been properly broken or protected. All costs associated with said connection, including the cost of re-establishing service will be at the customer's expense.

BACK-FLOW PREVENTION:

A back-flow prevention device shall be installed wherever a potential threat to the potability of the water system can be shown to exist. These devices shall be of a design approved by the New Hampshire Department of Environmental Services and the department. A list of such devices is available at the department's offices. All such devices shall be located at the service entrance, near the meter.

The department reserves the right to require testing, inspection and necessary repair to all such protective devices, at the customer's expense. Facilities considered to be low hazard will be tested on an annual basis. Facilities considered to be high hazard will be tested on a semi-annual basis. The Department will make the final determination regarding degree of hazard of the application.

SAFEGARDING USE OF HOT WATER TANKS:

All customers having direct pressure hot water tanks must place proper vacuum and relief valves in the pipe system to prevent any damage to such tanks should it become necessary to shut the water on the street's main pipe.

JOINT USE OF SERVICE PIPE TRENCH:

Water service pipes will not be placed within (10) feet of gas pipes, electric conduits, sewers, or similar structures except under special conditions in which case a written permit must be obtained from the department, and any sewer pipe must be at an elevation of (18) inches below water pipe.

WINTER CONSTRUCTION:

Except in cases of emergency, no new service pipe or extension of main pipes will be installed from November 1st of one year until after the ground is frost-free in the next calendar year.

RESPONSIBILITY FOR WATER CHARGES:

The owner is responsible for the payment of all charges for services rendered by the department to his property.

BILLS PAYABLE:

All bills from this department are payable upon presentation and are past due thirty (30) day after the date of the bill. Failure of the customer to receive his bill does not relieve him of the obligation of its payment nor of the consequences of its non-payment.

LATE PAYMENT CHARGE:

A late payment charge of ten dollars ($10.00) will be added to any bill unpaid thirty (30) days after the billing date. This charge will be applied once per quarter and the customer's service will be subject to disconnection.

UNAUTHORIZED USE OF WATER:

Use of water is confined to the premises named in the application for service. No customer shall supply water to one not entitled to its use nor shall it be used for any purpose not mentioned in his application. No person not entitled to the use of water shall obtain it from any hydrant, fountain, or other fixture of the town without the previous consent of the department. The use of any sump pump requiring the use of water for its operation must include an approved backflow device and must be metered. Failure to meet these requirements will result in discontinuance of service.

USE OF HOSE AND LAWN SPRINKLERS:

When necessary to conserve supply, the department may restrict or prohibit the use of watering hoses and /or sprinkler systems.

ACCESS TO PREMISES:

The department and /or its agents shall have access to all premises supplied with water, at all reasonable hours to permit the inspection of plumbing and fixtures, to set, remove or read meters, to ascertain the amount of water used and the manner of its use, and to enforce these Terms and Conditions.

DISCONTINUATIONOF SERVICE:

a) Service may be discontinued for the violation of any term or condition of this Tariff in accordance with this section.

b) Notice of Disconnection:

(1) For purposes of this section, notice of disconnection to a residential or non-residential customer shall consist of written notice setting forth the information listed below, postmarked 14 calendar days prior to the proposed date of disconnection;

(2) Notice of disconnection shall set forth in clear, concise, and conspicuously printed words the following information:

a. The name and mailing address of the customer;

b. The service address, if different from the mailing address;

c. The account number;

d. The proposed date of disconnection of service;

e. A conspicuous statement that the notice of disconnection may be disregarded if the customer has negotiated a current payment arrangement;

f. The reason for the disconnection of service;

g. The possible consequences of disconnection, such as deposit requirement, reconnection fee, and/or any other similar consequences;

h. The address and telephone number at which the customer may contact the Department;

i. The method by which the customer may question or contest the disconnection notice, preceded in conspicuous type by the words "Important Notice - Your Rights";

j. The statement or a statement substantively consistent with the statement: "MEDICAL EMERGENCY- If you believe that a medical emergency exists in your home or would exist if your service were to be disconnected, you may be protected from disconnection. Please contact us at **603-485-3362** for more information"; and

k. Any additional data which the Department deems pertinent.

(3) Notice to a residential or non-residential customer shall not be required if the Department determines that one of the following conditions exists:

(1) The customer has obtained water service in an unauthorized manner or used water service fraudulently;

(2) The customer has clearly abandoned the property as demonstrated by the fact that the service address premises have been unoccupied and vacant for a period of 60 calendar days;

(3) A condition dangerous to the health, safety or water service of others exists; or

(4) Clear and present danger to life, health or physical property exists.

(4) None of the above-referenced requirements impose a duty on the Department to know of any dangerous condition, or to insure against any such condition.

c) Except as limited below, a Department may disconnect service to a residential customer after notice, as outlined above if any one of the following circumstances exists:

(1) When the customer has failed to pay an arrearage after proper demand therefore. Demand should be in the form of a written notice including, but not limited to the following information:

a. The name and mailing address of the customer;

b. The service address, if different from the mailing address;

c. The account number;

d. The amount due and any associated fees;

e. The address and telephone number at which the customer may contact the Department;

f. Pertinent information about the entering into a payment arrangement;

g. Notice that failure to pay or enter into a payment arrangement within two weeks may result in the initiation of disconnection procedures; and

h. Any additional data which the Department deems pertinent.

(2) The customer has violated any tariff provision;

(3) When the customer has failed to pay the bill and failed to enter into a payment arrangement for payment of the bill on or before the due date printed on the bill; or

(4) When the customer refuses access to the residential premises for a necessary inspection of Department property, including but not limited to the reading of meters.

d) The Department shall not disconnect a residential customer's service and a notice of disconnection shall not be sent to a residential customer if any of the following conditions exist:

(1) The customer's arrearage is less than 60 calendar days outstanding <u>and</u> is less than $20;

(2) The unpaid bill results from other than basic water service, such as merchandise, appliance sales, or repairs;

(3) A municipal welfare office has guaranteed payment of current bills on behalf of the customer, pursuant to the town's public welfare obligations under RSA 165, and the customer agrees to enter into a reasonable arrangement for repayment of the amount in arrears; or

(4) The arrearage is for prior residential service furnished in the name of someone other than the customer of record unless:

a. The customer of record and the above mentioned person other than the customer of record resided together at the address where the arrearage was incurred;

b. Both that person and the customer of record received the benefit of the water service;

c. Both that person and the customer of record reside together at the current service address and receive the benefit of the current water service; and

d. The person other than the customer of record refuses to enter into a payment arrangement.

e) The Department may disconnect service to a non-residential customer after proper notice if any of the following conditions exist:

(1) The customer has failed to pay any arrearage remaining unpaid after proper demand therefore. Demand should be in the form of a written notice including, but not limited to the following information:

a. The name and mailing address of the customer;

b. The service address, if different from the mailing address;

c. The account number;

d. The amount due and any associated fees;

e. The address and telephone number at which the customer may contact the Department;

f. Pertinent information about the entering into a payment arrangement;

g. Notice that failure to pay or enter into a payment arrangement within two weeks may result in the initiation of disconnection procedures; and

h. Any additional data which the Department deems pertinent.

(2) The customer has violated any tariff provision;

(3) The customer has failed to pay a properly requested deposit, establish a direct debit account or provide an acceptable third party guarantee; or

(4) The customer refuses access to the premises for a necessary inspection of the Department's property, including but not limited to the reading of meters.

f) Unless special arrangements are made with the customer, the Department shall only disconnect service to its residential customers from 8:00 am to 3:30 pm Monday through Thursday.

g) The Department shall not disconnect service to its residential customers during the time specified by (f) above if the proposed disconnection would occur on:

(1) A state or federal holiday; or

(2) The day preceding a state or federal holiday;

h) Unless special arrangements are made with the customer the Department shall only disconnect service to its non-residential customers from 8:00 am to 3:30 pm Monday through Friday.

i) The Department shall not disconnect service to its non-residential customers during the time specified by (h) above if the proposed disconnection would occur on a state or federal holiday.

j) The Department shall have 8 business days from the date of the proposed disconnect in which to implement the disconnection.

k) Except in cases identified in section (b)(3) above, before disconnection of residential service, the Department employee disconnecting the service shall notify an adult occupant of the premises or leave a written notice if no adult is at the premises.

l) The notice provided under (k) above shall include the following information:

(1) Procedures the customer must follow to be reconnected; and

(2) The address and telephone number at which the customer may contact the Department.

m) When the Department sends an employee to a residential customer's premises for the purpose of disconnecting service and the customer tenders payment of the past due amount in full to prevent disconnection, the employee shall act as follows:

(1) The Department's employee shall accept the payment, provide the customer with a receipt, and leave the service intact as long as the following is true:

a. The employee shall know the full past due amount to be paid to bring the customer's account current;

b. The employee shall not be required to make change; and

c. The employee shall not be required to negotiate payment arrangements; or

(2) Without disconnecting the customer's service, the Department's employee shall direct the customer to go immediately to the Department's nearest office or payment agency and tender payment there.

DISCONNECTION OF SERVICE IN RESIDENTIAL TENANT/LANDLORD SITUATIONS:

(a) This section shall apply to situations where the landlord is the Department's customer of record.

(b) "Tenant", for purposes of this section, means a person who rents and occupies a room in a rooming house or a person who rents and occupies a dwelling unit, in a building or mobile home park owned by another, consisting of contiguous living, sleeping, kitchen and bathroom facilities for the exclusive use of that person and his or her immediate family. Tenant specifically excludes a person who rents a unit for short-term, vacation, or recreation purposes.

(c) Except in the circumstances listed under (e) below, the Department shall not disconnect service to a customer if any part of the service provided accrues to the benefit of one or more parties known by the Department to be residential tenant(s) as defined in (b) above, unless the Department gives written notice to those tenants pursuant to (d) below.

(d) Written notice of disconnection shall set forth:

1. The date on or after which the Department proposes to disconnect service;

2. A statement that the reason for disconnection is a dispute between the Department and the landlord;

3. A statement that the tenant should contact the landlord for more information regarding the dispute;

4. A statement that the tenant has a right to put service in his or her own name and thereby become the customer of record pursuant to (h) below;

5. An address and telephone number at which the tenant may contact the Department.

(e) The Department may disconnect service without giving notice to tenants in the following circumstances:

1. When necessary to avoid danger to life, health, or property; and

2. Upon the order of a duly constituted public authority such as police, firefighters, public health officers, and building inspectors.

(f) Immediately upon learning that a tenant has been erroneously disconnected without notice, the Department shall reconnect service at no cost to the tenant and shall proceed with proper notice pursuant to this section.

(g) Delivery of written notice shall be made on the tenants at least 10 calendar days in advance of the proposed disconnection in the following manner:

1. By posting a conspicuously lettered notice at least 10 calendar days prior to the proposed date of disconnection in a common area or such other place within the building or mobile home park as is likely to receive the attention of the tenants; and

2. In addition to (1) above, the Department shall choose to deliver written notice by one of the following methods:

   a. Posting or hanging the notice on the front or back door of each tenant's dwelling unit;

   b. Sliding the notice under the front or back door of each tenant's dwelling unit; or

   c. By mail which is postmarked not less than 14 calendar days prior to the proposed date of disconnection and addressed to each tenant by name or to the "occupant" of each affected dwelling unit.

(h) The Department shall provide service to a tenant in the tenant's own name as customer of record if so requested, subject to the terms and requirements of the Department's tariff, without requiring the tenant to pay any part of the landlord's past due balance as a condition of receiving service.

RECONNECTION OF SERVICE:

(a) When the cause for a disconnection has been removed, the Department shall reconnect service upon the customer's request.
(b) When the cause of the disconnection is failure to pay an arrearage, the Department shall reconnect service upon the customer's request when:
   1. All the arrearages have been paid;
   2. The customer has agreed to enter into a payment arrangement for the unpaid arrearage; or
   3. The customer has provided evidence of an agreement with a municipal welfare official, pursuant to RSA 165, or with another social service agency, to pay the current bill and the customer has agreed to enter into a payment arrangement for the unpaid arrearage.
(c) The Department shall endeavor to reconnect service during regular business hours on the day of the request. When the customer requests that service be reconnected at other than regular business hours, the Department shall attempt to make the reconnection, provided, however, that the Department shall be under no obligation to do so unless a medical emergency exists.
(d) The following charges for reconnection will apply:
   1. A fifty dollar fee added for service to be reconnected during normal business hours;
   2. A one hundred- twenty five dollar fee for service to be reconnected after hours or on weekends and Holidays.

NO LIABILITY FOR INTERRUPTED OR UNSATISFACTORY SERVICE:

If, for reason of shortage of supply or for the purpose of making repairs, extensions, connections or for any other reason beyond the control of the department it becomes necessary to shut-off and no refunds on rates will be allowed unless the interruption is in effect for a continuous period in excess of ten (10) days, in which case a proportional refund will be allowed on the following quarterly bill. Notice of shut-off will be given when practicable but nothing in this section shall be construed as requiring the giving of such notice.

The department will not be responsible for damage caused by dirty water which may be occasioned by the cleaning of pipes, reservoir, or standpipes, or the opening and /or closing of any gates, or hydrants when the same is due to no lack of reasonable care on the part of the department.

METERS:

a) The department may install meters whenever deemed expedient.

b) The size of the meter will be determined by the department.

c) All meters will be set, as nearly as possible, at the point of entrance of the service to the building and the customer shall provide and maintain a clean, dry, warm and accessible place therefore. The cost of the meter and its installation onto the meter horn shall be borne by the department. Meters, once set, may be changed in location at the request of the customer, only at his expense and the work must be done only by the agents of the department.

d) Meter repairs or replacements necessitated by ordinary wear will be paid for by the department. Repairs or replacements caused by freezing, hot water, or any other fault of the customer, will be paid for by the customer.

e) When a customer makes a request to have his meter checked and tested, the request will be honored within ten (10) days. A deposit fee of fifty dollars ($50.00) will be required by the department. If after testing the meter is found to be over-registering by more than three percent (3%), the deposit will be returned and the meter repaired. If meter is not found to be over-registering by more than three percent (3%), the department will keep the deposit as its fee for the test.

f) If a meter fails to register the full amount of water consumed, the department will determine the amount of use by averaging based on the last twelve (12) months consumption.

g) Permission to re-meter and /or resell water is not given to any person or persons.

h) Tampering with meters, remote readers, and shut-offs will not be tolerated by this department. A one hundred dollar ($100.00) fine will be imposed for each infraction of this rule.

i) When a meter is removed temporarily, at the customer's request, a charge for labor will be made.

All buildings requiring fire protection sprinkler systems are to have a separate service _____line to the building with a separate gate valve.

1) Apartment buildings will be served by one service line and one meter

2) A duplex may be required, at the sole discretion of the Pembroke Water Works, to install a separate service line and meter to each unit.

3) Condominiums will be required to install a service line and meter to each unit. Condominiums may also, at the sole discretion of the Pembroke Water Works, be required to install a master meter and backflow at the inlet of the development in a proper enclosure to protect from damage and freezing. A key will be provided to this Department to make inspections as needed.

4) All modular home parks, whether new or existing, will be required to install a master meter and backflow at the inlet of the park in a proper enclosure to protect from damage and freezing. A key will be provided to this Department to make inspections as needed.

IRRIGATION SYSTEMS:

Pembroke Water Works requires all underground irrigation systems to be metered. The property owners are required to apply for an irrigation permit. Permits will be for a period of five years and include a $25 dollar fee. A meter must be purchased from the Pembroke Water Works and a licensed plumber is required to make the connection to the existing plumbing before the house meter. A diagram illustrating how to connect the meter and meter horn will be supplied to the applicant. A proper backflow device must be installed and will be required to be tested annually.

MINIMUM CHARGE:

The minimum amount charged to each customer shall be determined by multiplying the number of "customer units" by the minimum charge based on meter size as found in the last pages of this schedule. The words "customer units" are defined to mean each mercantile, commercial, industrial, retail sales, store unit or trailer stall equipped with separate water facilities and every apartment, family unit, camp, cabin, hut or trailer when such units are equipped with separate kitchen facilities.

PUBLIC HYDRANTS:

Hydrants may not be used for any purpose other than the extinguishment of fires or for such other purposes as may be authorized by the department, but in no case shall hydrants be opened by any person other than an agent of the Department

TAMPERING WITH WATER WORKS PROPERTY:

All gates, valves, shut-offs, and standpipes which are the property of the department are not to be opened or closed on in any way tampered with, by any person other than the authorized agent of the department.

PRIVATE FIRE PROTECTION:

Customers desiring private fire protection must consult, before installation, with the department as to the availability of main pipe pressure, etc. No private connection will be made on a main pipe of less than six inches (6") in diameter and no private fire connection service itself shall be less than six inches (6") in diameter. All sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected and if concealed or so arranged with other pipes so as to not be readily inspected, meters shall be installed on each service at the expense of the customer.

SWIMMING POOLS:

Filling of swimming pools may be done at the discretion of the homeowner; a hose may be used to fill a swimming pool but must have an atmospheric vacuum breaker on the spigot used to fill the pool. If a no.7 double check valve is installed on the incoming service line no other protection is needed. When necessary to conserve supply the department may restrict or prohibit filling of swimming pools.

MAIN EXTENSIONS:

I) Extension By Petition:

Extensions of Main Pipes will be made upon petition of prospective customers subject to the following terms and conditions.

General:

a) 1-The department will extend its main pipes only in the highways, streets, and roads which are laid out, in which grades have been established, and which are dedicated to the public use and in areas where the elevation above sea level does not exceed four hundred forty feet (440').

2- If a Petitioner wishes to extend pipes via private ways, those pipes must meet the requirements of paragraph 1, above upon determination of the Superintendent.

2- If a Petitioner wishes to extend pipes via private ways, those pipes must meet the requirements of paragraph 1, above upon determination of the Superintendent.

b) The size and kind of pipe shall be determined by the department in accordance with conditions surrounding the extension, including the possibility of future expansion and public fire protection. The extension under petition shall be laid along the entire frontage owned by the petitioner (s).

c) The extension petition signed by the owner(s) of land along the proposed extension shall be notarized before presentation and presentation will be made at the department's regular monthly meeting.

d) 1-Petitioners shall pay the cost of the main pipe installation along the entire frontage on a current "front-foot" share will be calculated at any time potential petitioners so request.

2-Petitioners who are owners of land fronting on the extension shall provide a sub-division plan of their frontage which has been approved by the proper authority of the town of Pembroke, Allenstown or Hooksett and shall pay for their entire share of each lot.

3-In cases where the construction is through ledge, increasing the unit construction cost by more than the contracted front-foot share, the final cost will be borne by the petitioners.

4-Each petitioner will be required to sign a contract which shall be binding on the petitioner, his/her/their heirs, executor, administrator or assigns and shall be a lien on the property of the petitioner.

5-All contracts for main pipe extensions shall provide for the payment of two-thirds (2/3) of the estimated cost of the extension at the time the contract is made for payment of the balance of the actual cost after the extension is completed.

6-The installation of hydrants, gates and branches required for hydrants shall be paid by the petitioner(s).

7-The department will require the petitioners to pay the cost of connecting or repairing an existing main pipe associated to the new extension.

e) 1- Except as indicated in paragraph (e)(2) below, all main pipe extensions shall be installed by the agents of the department. In the event that the department's agent is an outside contractor, a bond or Irrevocable Letter of Credit will be required in a reasonable amount to guarantee full performance, and to guarantee the work for one year following the completion of the project. No work shall be sublet by a contractor or person in any manner to divest the contractor of full control and responsibility for all parts of the work to be performed. Only competent personnel shall be employed on work performed and only suitable materials, as determined by this tariff and the department, shall be furnished or used on such work.

2-At the discretion of the Superintendent, main pipe extensions for new commercial, industrial or housing developments shall be made only after the developer has entered into a contract with the department for such installation. Notwithstanding paragraph (d) above, the developer will pay the actual cost of such installation, including the installation of hydrants, gates and branches required for such hydrants and the connection to the department's existing main pipe. A bond or Irrevocable Letter of Credit shall be required to guarantee full performance and the maintenance of the extension for one full year of use.

f) In the event additional customers are connected to any extension made under the provisions of 'd' above, within five (5) years after the installation of the extension,

proportionate and equitable charge will be made to the new customer and adjustment will be given to the original petitioners.

g) In addition to the restrictions listed in "a" above, the department may refuse to grant an extension of main pipe if, in their opinion, the area to be service is too remote, there is insufficient water available, the water pressure is to low, or other reasonable grounds exist which make the extension inadvisable. To help the department in its deliberations, an engineering study may be required to determine the effect of the proposed extension on the existing water users. The reasonable cost of such a study shall be paid for by the petitioner(s).

DEPARTMENT INITIATED EXTENSIONS:

The Department may, from time to time, extend, on its own initiative, main pipes in the highways, streets and roads of its franchise area. If any person seeks to be connected to any such extension, within the first ten (10) years after the installation of the extension, a proportionate and equitable charge will be made to the new customers, which shall be assessed in addition to any other fee required. The amount of the extension charge required by this paragraph shall be an amount equal to the per foot cost of the extension incurred by the Department, multiplied by the number of front feet of the applicant's property to be served by the connection, with that product divided by two (2).

EXCEPTIONS TO TERMS AND CONDITIONS:

For good cause shown, the Pembroke Water Works Board of Commissioners may approve reasonable exceptions to the terms set forth in this tariff.

SCHEDULE OF RATES

GENERAL METER SERVICE "GM-1"

This rate is applicable to all water service in the territory except for municipal fire protection.

Rate:

Base fee: $25.00 Usage Rate: 1.90 per 1000 gallons

Minimum Charges:

Meter Size	Rate
¾" to 1"	$ 8.34 per month
1.25"	$ 8.59 per month
1.5"	$ 9.44 per month
2"	$10.69 per month
3"	$14.44 per month
4"	$22.14 per month
6"	$34.37 per month
8"	$55.92 per month

Bills under this rate schedule may be rendered monthly for business service and quarterly for domestic service and are due and payable upon presentation.

MUNICIPAL FIRE PROTECTION:

This rate is applicable to the fire protection supported by municipal taxation.

Character of service*

The department will make every effort to maintain pressure at each hydrant at all times.

Rate:

Pembroke----------$156.00 per year per hydrant

Allenstown----------$156.00 per year per hydrant

Hooksett----------$156.00 per year per hydrant

Bills under this rate will be rendered semiannually; in January and July.

PRIVATE FIRE PROTECTION:

This rate is applicable to privately-owned or maintained fire hydrants, which are considered private plumbing and fixtures under this Tariff.

Rate:

$156.00 per hydrant per year

Bills under this rate will be rendered semiannually

This Tariff and Water Rate Schedule has been duly adopted this 19th day of March, 2015, by the Pembroke Water Works Board of Commissioners, in Merrimack County, New Hampshire, United States, at the duly noticed and duly held meeting of the Pembroke Water Works Board of Commissioners.

Pembroke Water Works Board of Commissioners

Edward R. Lavallée

Andrew Bonnet