



Tri-Town Emergency Medical Service

Monthly Director's Report



This report was created by the EMS Director of Tri-Town EMS in an effort to report on the activities pertaining to the operations of the Ambulance Service.

REPORTING MONTH/YEAR:	June 2022
REPORT DATE:	July 13, 2022

1. EMS OPERATIONS	<ul style="list-style-type: none">• Tri-Town EMS' service area saw 129 EMS incidents in June 2022• 122 EMS Incidents were handled by Tri-Town EMS• 81 Transports (62.79%)• Mutual Aid Companies provided coverage to the Service Area 16 times• Mutual Aid was provided to other communities 7 times.• Service is pursuing 1 application at this time• Updating the Service's Orientation Manual.• Service worked on the Second Ambulance Proposal• Service worked on the 2023 Budget.• 1st In Bags on Ambulance 3 were updated.• Binder Lift sets were added to Ambulance 3.• Ambulance 3 & Ambulance 8 cell phones were replaced.• Two (2) special details in June to support Allenstown Police Operations.• Prepared and presented the June NCCP Training.• TRC Meeting on June 14th.• Deerfield Fair Association requested a bid to cover the Truck and Tractor pull on September 29th, 30th and October 1st.• New employee orientation was complete to include his driver training.• Working with PL Custom on the new ambulance quotes.• Thank you Pembroke Police Chief Dwayne Gilman for his years of service and his dedicated work along side of Tri-Town EMS. Congratulations on your retirement.• Congratulations to Gary Gaskell for being promoted to the position of Pembroke Police Chief.
	<u>AMBULANCE 3:</u> (Back-up) <ul style="list-style-type: none">• 5,868 Miles• Ambulance 3 was used on 2 EMS Incidents.



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	<ul style="list-style-type: none"> Was found with a dead battery and the stations breaker for the drop cord was tripped. This created problems with the ambulance's refrigerator. 			
	<u>AMBULANCE 8: (Primary)</u> <ul style="list-style-type: none"> 110,536 miles Ambulance 8 was used on 120 EMS Incidents Front Brakes were replaced by Pembroke Public Works. Both front seats need to be replaced as they are significantly ripped. 			
	<u>DURABLE MEDICAL EQUIPMENT (DME):</u> <ul style="list-style-type: none"> Binder Lifts were added to Ambulance 3 			
3. STAFFING	FULL TIME PARAMEDICS: 4			
	PART TIME STAFF:	3	EMT: 0	AEMT: 2 PARAMEDIC: 1
	PER DIEM STAFF:	21	EMT:6	AEMT:9 PARAMEDIC:6
	<ul style="list-style-type: none"> One (1) per diem paramedic application is in process. 			
4. TRAINING	MONTHLY NCCP TRAINING:	"Hygiene, EBG & At Risk Population" by EMS Director Christopher Gamache BS NRP, June 15 th , 2.0 CEU's; 7/28 employees attended, 11 total attendees		
	MONTHLY ARTICLE TRAINING:	JEMS: "Prehospital Trauma Management"; 0.25 CEU's; 23/28 employees completed. 911 Podcast: "Take my breath away"; 0.25 CEU's, 22/28 employees completed. EMS MED: "Feeling the Heat, Managing Exertional Heat Stroke"; 0.25 CEU's; 22/28 employees completed.		
	MONTHLY SKILLS TRAINING:	15/28 employees completed		
	MONTHLY SHIFT TRAINING:	"Capnography"; 0.25 CEU's, 23/28 employees completed.		
	MONTHLY MEDICATION REVIEW:	N/A		
	OTHER:	N/A		



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5. QUALITY ASSURANCE / QUALITY IMPROVEMENT (QA/QI)	<u>MONTH</u>	<u>IV's</u>	<u>I.O.'s</u>	<u>ETT</u>	<u>RSI</u>	<u>KING</u>	<u>BiPAP</u>	<u>VENT</u>
	Success	46	--	--	--	--	1	--
	Attempted	59	--	--	--	--		
	Percentage (%)	77.97%	--	--	--	--		
	<u>12-MONTHS</u>	<u>IV'S</u>	<u>I.O.'s</u>	<u>ETT</u>	<u>RSI</u>	<u>KING</u>	<u>BiPAP</u>	<u>VENT</u>
	Success	529	6	7	4	--	12	2
	Attempted	686	8	8	4	--		
	Percentage (%)	77.1%	75.0%	87.5%	100%	--		
	<ul style="list-style-type: none">• Service continues to review 100% of all EMS Incidents. Review is logged on a QA log form.• General reminders are needed to ensure completeness of Patient Care Reports / EMS Incident Reports.<ul style="list-style-type: none">◦ Complete list of procedures that are performed◦ Missing Vital Signs◦ Incomplete Demographics.• 22-0620 - Treatment concerns discussed w/crew• 22-0676 - Assessment concerns discussed w/crew							



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FINANCES

LINE NAME	BUDGETED	MONTH	YTD
Ambulance Revenue	\$455,000.00	\$51,148.61	\$233,815.86
Allenstown Payment	\$233,701.00	--	\$116,850.50
Pembroke Payment	\$260,609.00	--	\$130,277.50
Miscellaneous Revenue	\$2,500.00	\$1,098.00	\$1,647.00
Interest	\$1,000.00	\$44.27	\$199.18
TOTAL REVENUE	\$952,810.00	\$52,290.88	\$472,790.04
Full Time Salaries	\$268,755.00	\$31,741.94	\$132,429.35
Per Diem Salaries	\$260,650.00	\$28,180.03	\$114,698.86
Overtime	\$35,800.00	\$4,196.54	\$17,609.29
Health Insurance	\$103,400.00	\$8,281.31	\$50,205.46
Dental Insurance	\$6,750.00	\$540.44	\$3,242.64
Life Insurance	\$240.00	\$16.80	\$100.80
Disability Insurance	\$3,480.00	\$333.52	\$1,719.16
Social Security	\$35,001.00	\$3,975.35	\$16,413.72
Medicare	\$8,695.00	\$987.43	\$4,076.96
NH Retirement	\$42,652.00	\$5,024.92	\$22,296.18
Uniforms	\$5,250.00	--	\$1,262.75
Training & Certification	\$3,750.00	--	\$270.25
Legal Services	\$10,200.00	--	\$40.00
Telephone	\$6,000.00	\$477.37	\$2,348.42
Contracted Billing Services	\$22,250.00	\$1,535.40	\$8,583.84
Accounting Services	\$5,800.00	\$5,800.00	\$5,800.00
Building Maintenance	\$1.00	\$641.91	\$641.91
Ambulance & Life Pack Lease	\$85,700.00	--	--
Liability Insurance	\$10,000.00	--	\$7,261.60
Unemployment Compensation	\$775.00	--	\$813.35
Worker's Compensation	\$14,900.00	--	\$11,324.60
Department Supplies	\$16,160.00	\$2,715.71	\$9,450.78
Postage	\$1,250.00	--	\$7.82
Fuel	\$8,000.00	\$1,640.92	\$4,799.82
Office Supplies	\$3,070.00	\$38.00	\$1,010.45
Transcription Service	\$900.00	--	\$259.77
Medical Equipment (Maint.Repl)	\$8,711.00	--	\$4,057.20
Radio/Communications Equipment	\$1,000.00	--	--
Medical Evaluation	\$4,670.00	--	\$641.00
Vehicle Maintenance & Repair	\$8,000.00	--	\$5,356.45
Computer/Software	\$1,700.00	--	\$360.00
Equipment & Vehicle Replacement	\$75,000.00	--	--
Grant	\$0.00	--	\$48,533.88
TOTAL EXPENDITURES	\$1,058,510.00	\$96,127.59	\$474,320.56
REVENUE (-) EXPENDITURES	--	(\$43,836.71)	(\$1,530.52)
TRANSFER from FUND BALANCE	\$20,000.00	--	--
TRANSFER from CIP	\$85,700.00	--	--
BUDGET BALANCE	--	--	--



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INCIDENT DATA

TOTAL Number of Incidents		129	(June 2021 – 114)				
	Allenstown	65	(June 2021 – 52)				
	Pembroke	58	(June 2021 – 50)				
	Bow	0					
	Chichester	0					
	Concord	4					
	Deerfield	1					
	Epsom	0					
	Hooksett	1					
	Loudon	0					
	Northwood	0					
	Pittsfield	0					
INCIDENTS Handled by Tri-Town EMS		122	(June 2021 – 104)				
Mutual Aid RECEIVED from other Departments		7	(June 2021 – 10)				
	Bow Fire Dept.	0					
	Chichester Fire Dept.	0					
	Concord Fire Dept.	4					
	Epsom Fire Dept.	2					
	Hooksett Fire Dept.	1					
	Pembroke Fire Dept.	0					
Mutual Aid GIVEN to Other Communities		6	(June 2021 – 12)				
TOTAL Number of Patient’s TRANSPORTED to the HOSPITAL		81 (62.79%)	(June 2021 –63)				
	Concord Hospital	67	(82.7%)				
	Catholic Medical Center (CMC)	9	(11.1%)				
	Elliot Hospital	5	(6.2%)				
Average CALL LENGTH in TIME (Dispatch until Clear from Call)		1	Hours	20	Minutes	18	Sec
Average Reaction Time (Dispatch until Ambulance Responds)		0	Hours	0	Minutes	46	Sec
Average Response Time (Dispatch until Ambulance On Scene)		0	Hours	5	Minutes	37	Sec
Average On-Scene Time		0	Hours	15	Minutes	58	Sec
Average Transport Time		0	Hours	19	Minutes	33	Sec
Average at Hospital Time		0	Hours	39	Minutes	10	Sec



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EMS INCIDENTS *by* DISPATCH REASON

<u>INCIDENT COMPLAINT REPORTED by DISPATCH (EMD CODE)</u>	<u>OCCURANCE</u>
Falls (17)	21
Sick Person (26)	18
Breathing Problems (6)	12
Chest Pain (Non-Traumatic) (10)	10
Unconscious / Syncope (31)	8
MVC / Transportation Incident (29)	6
Abdominal Pain / Problem (1)	5
Assault (4)	5
Hemorrhage / Laceration / Bleeding (21)	5
Pain (26)	4
Psychiatric / Behavioral / Suicide Attempt (25)	4
Lift / Invalid Assist	3
Seizure (12)	3
Standby	3
Unknown Problem / Person Down (32)	3
Alcohol Intoxication	2
Burns / Explosion (7)	2
Diabetic Problem (13)	2
Traumatic Injury (30)	2
Well Person Check	2
Altered Mental Status (26)	1
Dizziness (26)	1
Headache (18)	1
Heart Problems / AICD (19)	1
Medical Alarm (32)	1
Overdose / Misuse of Meds / Poisoning (23)	1
Stroke / CVA / TIA (28)	1



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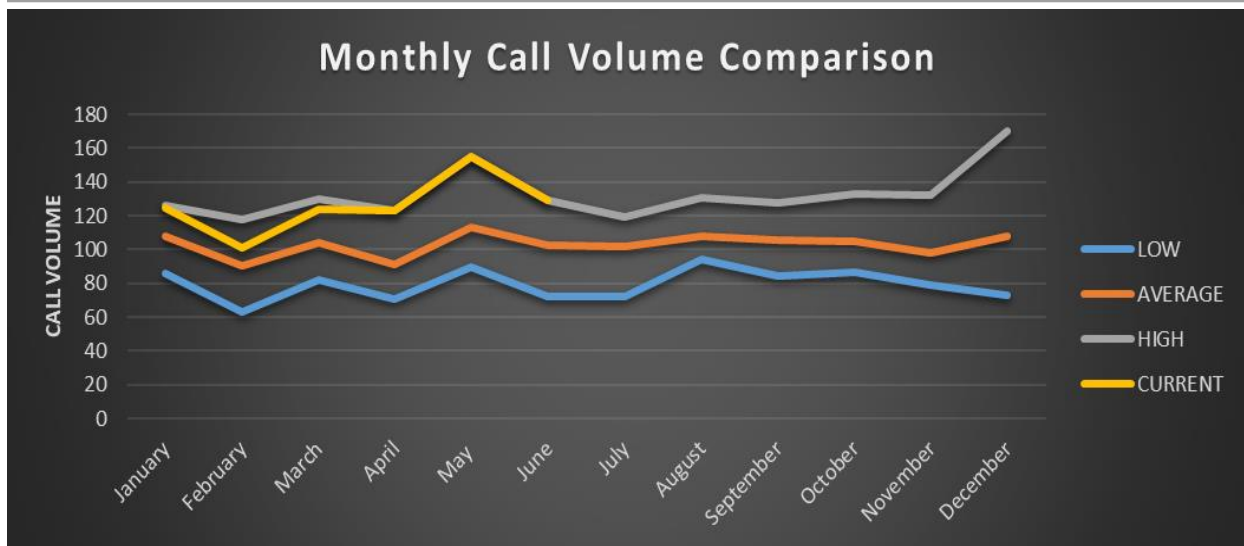


PROCEDURE PERFORMED	OCCURANCE
Cardiac: ECG Monitoring (4 lead or Defib Pads)	64
Vascular: IV/Extremity Vein Catheterization	59
Assessment: Patient Assessment	52
Cardiac: 12-Lead ECG	51
COVID/FLU: Surgical Mask Placed on Patient	19
Soft Tissue: General Wound Care	4
Respiratory: ETCO2 Digital Capnography	2
Movement: Extrication of Patient	1
Ortho: Spinal Motion Restriction Applied w/o C-Collar	1
Ortho: Spinal Motion Restriction Applied w/ C-Collar	1
Ortho: General Splinting	1
Ortho: Splinting (Pelvic Binder / Sling)	1
Respiratory: BiPAP	1
Vascular: Point of Care Lab Analysis	1
Vascular: Venous Blood Draw	1
MEDICATION ADMINISTERED	OCCURANCE
Normal Saline	23
Ondansetron / Zofran	8
Oxygen	6
Nitroglycerin	5
Albuterol w/ Ipratropium Bromide (DuoNeb)	4
Aspirin	4
Lactated Ringers (LR)	3
Albuterol	2
Fentanyl	2
Ketorolac / Toradol	2
Methylprednisolone / Solu-Medrol	2
Metoclopramide / Reglan	2
Acetaminophen	1
Dextrose 10% (D10)	1
Dexamethasone (Decadron)	1
Diltiazem / Cardizem	1
Hydromorphone / Dilaudid	1
Ibuprofen / Motrin	1
Magnesium Sulfate	1

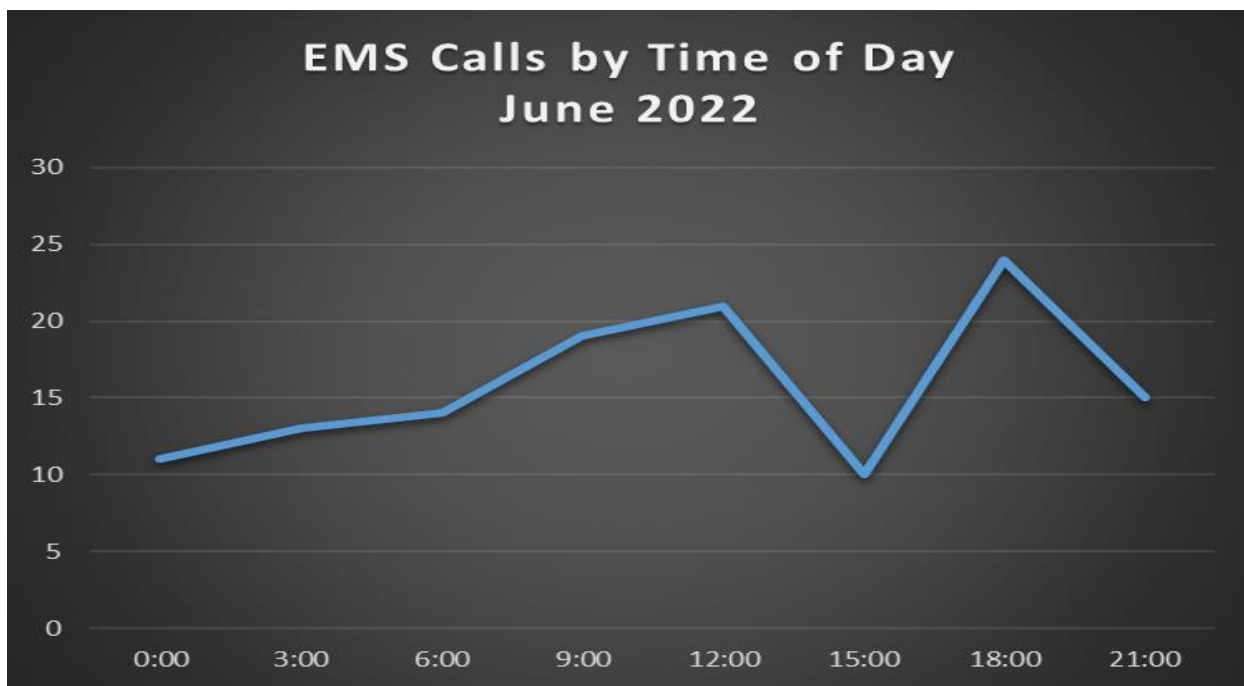


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		SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
0:00	2:59	3	2	1	2	0	3	0	11
3:00	5:59	0	2	0	1	5	4	1	13
6:00	8:59	2	3	3	1	2	3	0	14
9:00	11:59	0	2	5	4	3	3	2	19
12:00	14:59	4	5	0	5	3	2	2	21
15:00	17:59	0	2	0	3	2	1	2	10
18:00	20:59	1	3	4	5	6	3	2	24
21:00	23:59	2	2	0	5	3	1	2	15
	TOTAL	12	21	13	26	24	20	11	





EMS Calls by Day of the Week June 2022

